

# **Community-Wide Fiber Discussion**

(Phase 1 Analysis)

for

The City of Hudson

April, 10 2018

Uptown Services, LLC

Dave Stockton & Neil Shaw, Principals

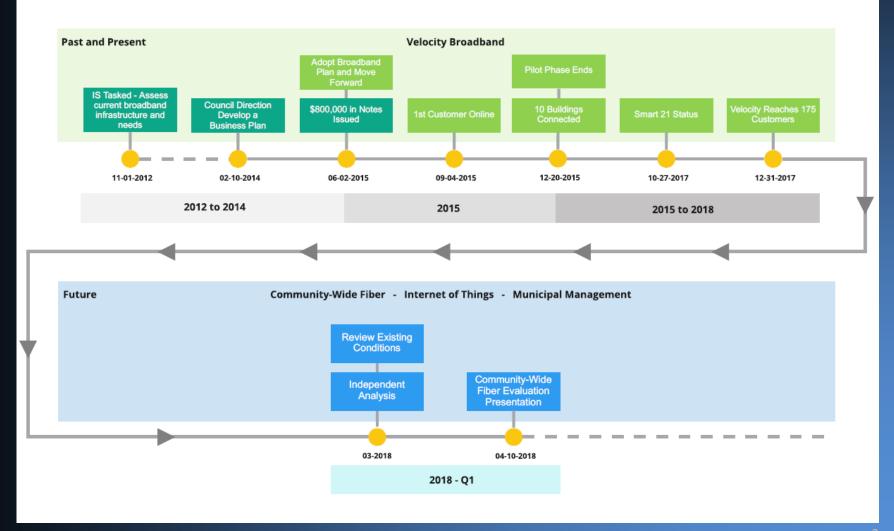




- 1. Broadband History, Opportunity & Service Offering
- 2. Technology, Design, and Capital Budget
  - Architecture
  - Sample designs
  - Network Cost
- 3. Pro Forma Financial Analysis
  - Revenue, Opex, and Capex
  - Baseline 20 year pro forma results
- 4. Next Step Market Research
  - Quantitative market research
  - Demand estimation



#### **Hudson's Broadband History**



#### THE OPPORTUNITY



- The Network: Expand to a Community—wide, 100% fiber data and voice network serving all Hudson businesses, homes, schools, and city operations
- Community Value: Dramatic improvement in quality and price of residential broadband
  - Speeds of 1G, 2G, and 4G
  - Pricing as low as \$30/mo. for 1G residential Internet
- Project Timing: Build would commence in late 2018 with a goal of substantial completion by end of 2020



### **BASE MODEL NON-BUSINESS INTERNET OFFER**

|  | Download            | Upload            | Price  | Technology  |
|--|---------------------|-------------------|--|-------------|
| Spectrum                                       | 60M<br>100M<br>120M | 5M<br>10M<br>10M  | \$64.99<br>\$79.95<br>\$94.95                              | Cable Modem |
| Windstream                                     | 3M – 100M*          | -                 | \$39.99 - \$69.99  | DSL         |
| Hudson<br>Community-<br>Wide Fiber<br>VELOCITY | 1Gb<br>2Gb<br>4Gb   | 1Gb<br>2Gb<br>4Gb | Early Adopter - \$30 (\$40)<br>\$50 (\$70)<br>\$70 (\$100) | FIBER OPTIC |

Prices reflect subscription to Internet service at non-promotional rates. Windstream pricing per windstream.com and City staff knowledge. Spectrum pricing from 'Residential Broadband Services & Pricing' as of November 2017.

<sup>\*</sup> DSL speed varies by CO distance



# **RESIDENTIAL VOICE SERVICES**

|              |  | Windstream | Spectrum  | Hudson Velocity |
|--------------|--|------------|-----------|-----------------|
| Packages     | Voice Package with Features & Unlimited & LD | \$44.99    | \$44.99   | \$35.00         |
| Access Lines | Additional Line                              |            | \$23.99** | \$30.00         |

<sup>\*</sup> Taxes are additional. \*\* Limited to one line.

**Building The Network** 



### FIBER NETWORK BUILDING BLOCKS



Drop Terminal

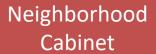
Distribution Fiber Cable

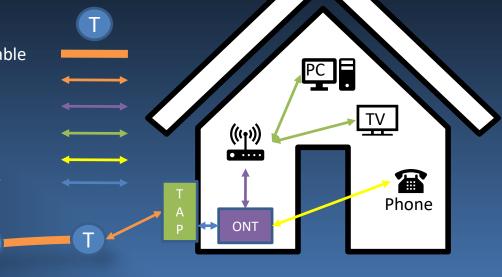
Drop Fiber Cable

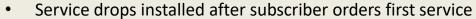
Wired Ethernet

WiFi

Phone Wiring Indoor Fiber Jumper







- Drops plug into terminal with hardened connector (no splicing required)
- Connectorized drop terminates on Test Access Point (TAP)
- Optical Network Terminal (ONT) placed in dwelling
- Wi-Fi and non-Wi-Fi in- home hardware to be offered
- Streaming video supported via Gigabit Internet connection



#### SAMPLE DESIGN AREAS





### SAMPLE DESIGN SUMMARY

| Sample Design Area                  | NewOH<br>Miles | NewUG<br>Miles | Passings | Passings per<br>New Mile of<br>Plant | Weight | Materials<br>per Passing | Labor per<br>Passing | Total per<br>Passing |
|-------------------------------------|----------------|----------------|----------|--------------------------------------|--------|--------------------------|----------------------|----------------------|
| Keswyke Estates                     | 3.8            | -              | 216      | 56                                   | 29%    | \$190                    | \$348                | \$537                |
| Plymouth Village                    | -              | 2.7            | 179      | 66                                   | 24%    | \$300                    | \$1,501              | \$1,801              |
| Hudson Homes                        | -              | 3.0            | 194      | 65                                   | 24%    | \$314                    | \$1,534              | \$1,847              |
| Hudson Park Estates                 | -              | 6.0            | 367      | 61                                   | 23%    | \$313                    | \$1,615              | \$1,928              |
| Overall Weighted<br>Average / Total |                |                | 956      | N/A                                  | 100%   | \$275                    | \$1,206              | \$1,481              |

- Weighting based on estimated number of passings in each category
- Total plant mileage estimated to be 99.2 miles based on housing density
- Timeframe to build-out entire community = 24 months



#### PROJECT FINANCING



- Financing Terms
  - A 10 year G. O. bond @ 4% rate repaid with a property tax levy
  - Issue includes \$17.5M NEW BUILD, \$3.4M to retire EXISTING notes, \$100,000 issuance cost = \$21M issue
  - Annual debt service paid through the tax levy
- Short term financing
  - Working capital in Years 1-3 funded via General Fund contribution totaling \$2.5M
  - Repaid within 9 years
- Start-up period included as Year 1 of the business case
  - Only business internet and voice revenue assumed during first year
  - Residential Pilot underway at the end of 2018
- Other assumptions
  - Bad debt = 3% of gross revenues
  - Monthly service fees would pay for on-going operating costs





# How much will Community-Wide Fiber cost and how will we pay for it?

#### **Cost of Community-Wide Fiber**

Additional New Build Cost \$17,500,000

Existing Commercial Build Cost \$3,400,000

Bond Issue Cost \$100,000

Total Community-Wide Build Cost \$21,000,000

#### **Bond Information**

 Principal
 \$21,000,000

 Term
 10 Years

 Rate
 4.0%

Annual Principal & Interest \$2,589,110

#### **Property Tax Levy**

Hudson Assessed Property Value \$984,741,130

Mills Needed 2.7

Revenue Generated \$2,658,801



\$7.88

\$25.56



#### **Community-Wide Fiber - Cost to the homeowner?**

Monthly Cost of Levy per \$100,000 of Appraised Value

Monthly Levy Cost

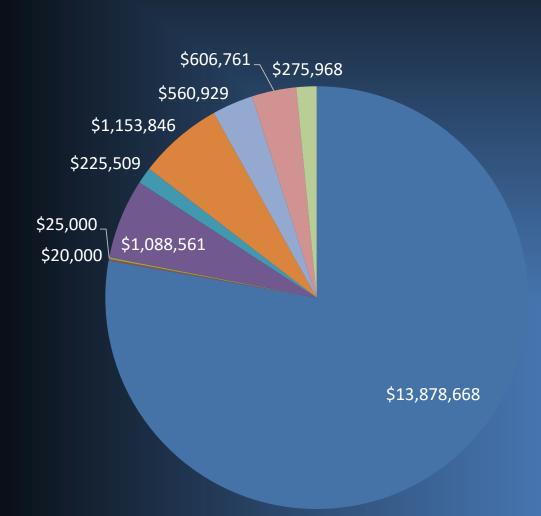
| Cost of Levy & Service to I | Residents with \$324,600 Home (median value) |
|-----------------------------|--|
| 1 Gig Monthly Service       | \$30.00                                      |

Total Monthly Cost \$55.56

Capital Budget



### **BASELINE CAPEX – YEARS 1-5**

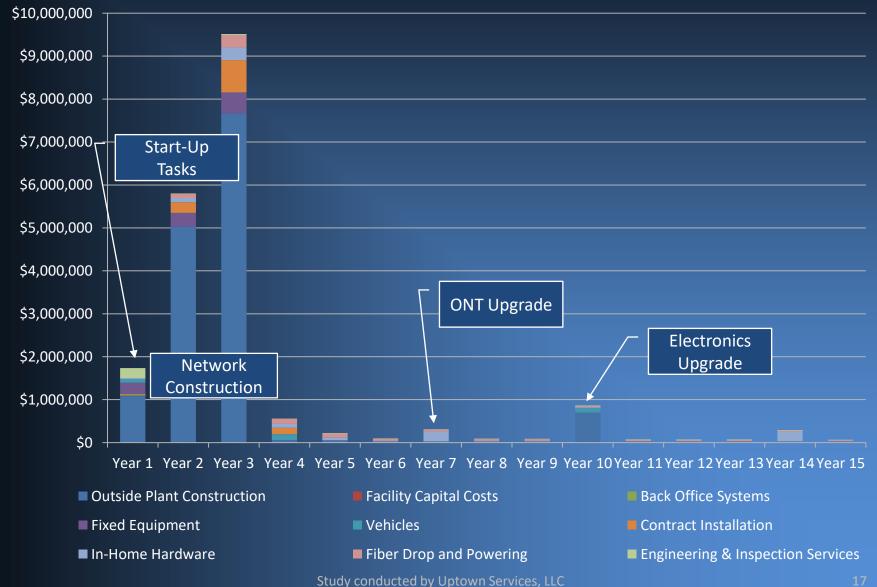


#### Five Year Capex = \$17.9M

- Outside Plant Construction
- Facility Capital Costs
- Back Office Systems
- Fixed Equipment
- Vehicles
- Contract Installation
- In-Home Hardware
- Fiber Drop and Powering
- Engineering & Inspection Services



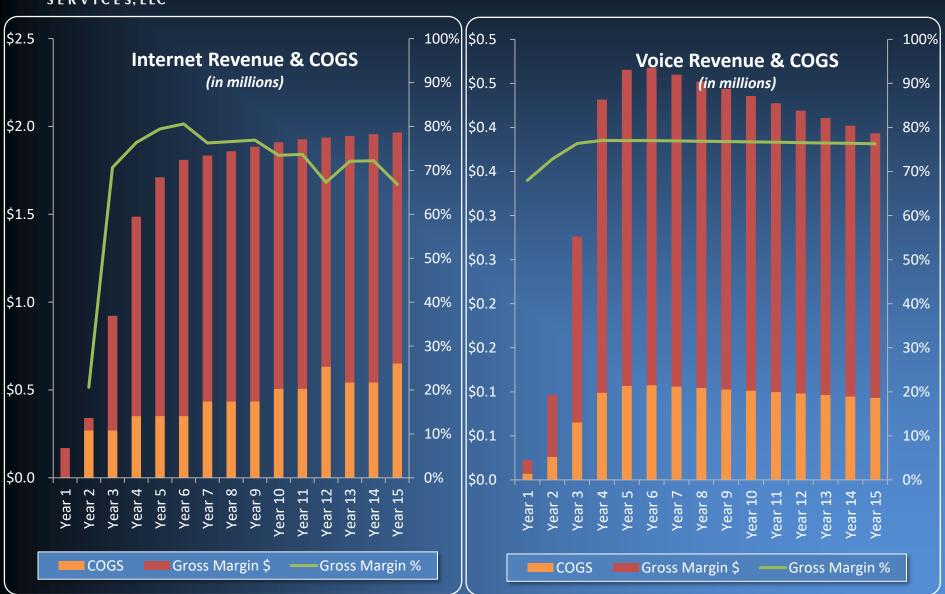
#### **BASELINE CAPEX BY YEAR**



Operating Budget



#### **COST OF GOODS SOLD & GROSS MARGIN**

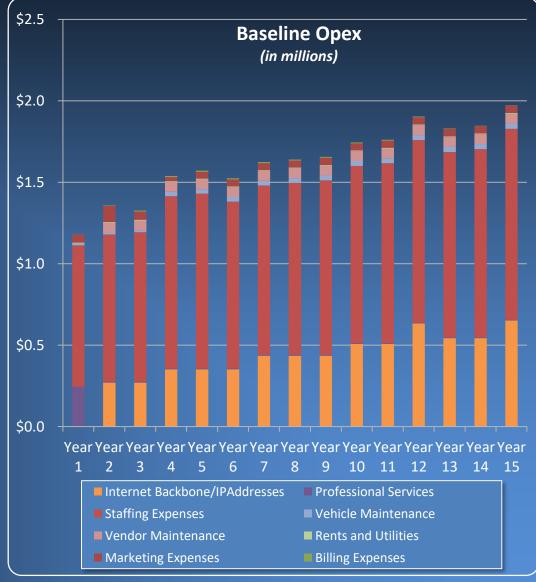


#### **OPERATING EXPENSE**



#### **KEY INPUTS**

- Bandwidth/IP Addresses
  - Fees and usage per detail slide
- Staffing
  - Headcount per detail slide
  - 1.5% annual wage increase
  - 51% benefits loading
- Vehicle Maintenance
  - 10k miles annually per vehicle
  - \$.75/mile growing at 1.5%
- Professional Services
  - Implementation Support: \$240k
  - Legal/Acct: \$5k/year
- Other Opex
  - Vendor maintenance of \$60k/year for OSS/BSS and FTTP electronics
  - Utilities: \$4.8k/year
- Marketing
  - Year 1: \$50k
  - Year 2: \$100k
  - Year 3: \$50k
  - Year 4: \$25k
  - Year 5+: 1% of revenues
- Billing
  - 80% of residential and 50% of commercial using paperless billing
  - Paper bill cost of \$.75/each/month and growing 3% annually





# STAFFING – FTE'S REQUIRED

| Position Title        | Salary<br>(unloaded) | Year1 | Year2 | Year3 | Year4 | Year5 | Year6 | Year7 |
|-----------------------|----------------------|-------|-------|-------|-------|-------|-------|-------|
| System GM             | \$90,000             | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   |
| Marketing Coordinator | \$30,000             | 0.5   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   |
| Comm. Acct Rep        | \$70,000             | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   |
| Network Engineer      | \$70,000             | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   |
| CSRs                  | \$40,000             | 3.0   | 3.0   | 3.0   | 3.0   | 3.0   | 3.0   | 3.0   |
| TSRs                  | \$50,000             | 2.0   | 2.0   | 2.0   | 2.0   | 2.0   | 2.0   | 2.0   |
| Install Techs         | \$40,000             | -     | -     | -     | 2.0   | 2.0   | 1.0   | 1.0   |
| Maintenance Techs     | \$65,000             | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   |
| Service Techs         | \$45,000             | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   | 1.0   |
| Total Headcount       |                      | 10.5  | 11.0  | 11.0  | 13.0  | 13.0  | 12.0  | 12.0  |

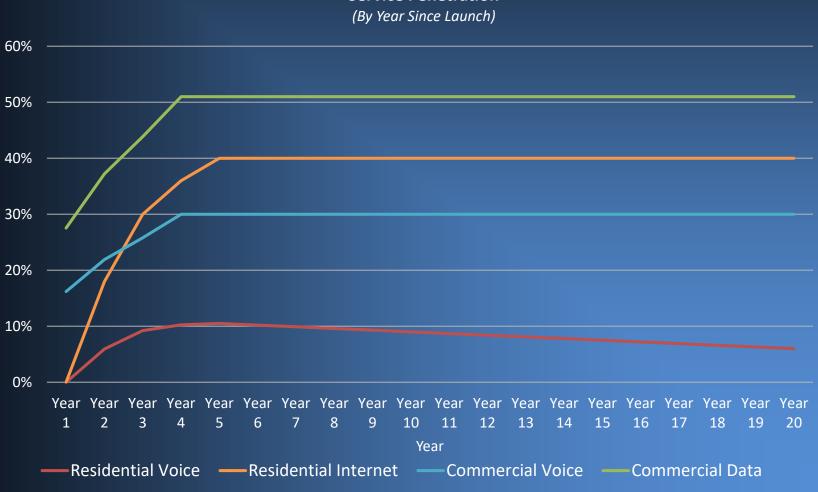
Revenue Forecast



#### PENETRATION FORECAST

Pro forma take-rate projections are <u>estimated</u> in Phase 1 (to be refined by quantitative market research) and reflect ongoing phone and streaming video substitution within the residential segment...

**Service Penetration** 



#### **REVENUES**



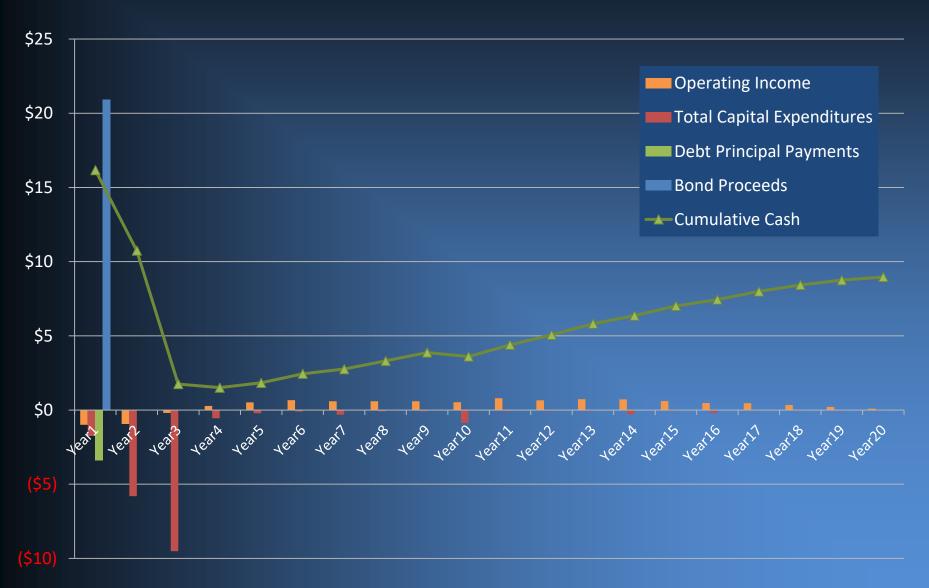
#### **KEY INPUTS**

- Premises
  - Residential: 7,761
  - Commercial: 650
  - Household Growth: 1.0%
  - Commercial Growth: 1.0%
  - % Complex: 2.5% of commercial
- Year 5 Penetration
  - Internet: 40%
  - Voice (eroded): 10.5%
- Residential Internet
  - 1Gbps Tier: \$30
  - 2Gbps Tier: \$50
  - 4Gbps Tier: \$70
  - WiFi: Included
- Commercial Internet
  - 100Mbps Tier: \$59
  - 250Mbps Tier: \$99
  - 500Mbps Tier: \$249
  - 1Gbps Tier: \$399
  - WiFi: Included
- Voice
  - Residential: \$28 net wholesale
    - Commercial: \$17 net per line
- Install Fees
  - Residential: \$0
  - Commercial: \$0





# **UNLEVERED KEY FINANCIAL METRICS (\$M)**



Summary/Next Steps

### **FINDINGS & NEXT STEPS**



- Expansion to a Community-wide Fiber System appears feasible under reasonable market penetration estimates
  - Requires bond proceeds of \$20.9M to initially fund the expansion and retire debt
  - General Fund working capital totaling \$2.5M over Years 1-3.
  - Positive operating income in Year 4
  - Debt service paid via property tax levy
- Phase 2- Market Research is next step
  - Quantitative phone survey to refine penetration estimates for voice and data
  - Pro forma sensitivity analysis
  - Confirm financing terms and service fees (City staff)





#### **ABOUT UPTOWN**



- 19 Years of Municipal Broadband Consulting
  - Former telecom/cable executives (Neil has 31 years industry experience and Dave has 33)
  - 9 fulltime employees
  - 90 clients ranging from 3,000 to 250,000 household—size markets
  - Over 40 broadband feasibility studies since 1999
  - 12 fiber design projects totaling 3,000 fiber outside plant miles
  - Our studies have secured \$390M in funding for municipal fiber deployments
- Implementation Consultant on 6 Fiber System Start-Ups
  - Sallisaw, OK; Morristown, TN; Pulaski, TN; Tullahoma, TN; Wilson, NC; Longmont, CO
  - Beverly Hills, CA in 3<sup>rd</sup> quarter 2018
  - These projects provide an invaluable feedback loop for our feasibility studies
- Consulting Approach
  - Fee-only firm providing unbiased direction and advice to clients
  - Data-driven guidance based on financial analysis versus conceptual preference
  - Detailed understanding of technology and operating requirements





Silicon Valley Power – City of Santa Clara, California

Traverse City Light & Power, Michigan

Concord Municipal Light Plant, Massachusetts
Belmont Municipal Light Department,

Massachusetts

Taunton Municipal Light Plant, Massachusetts

City of Palo Alto Utilities, California

City of Pasadena, California

City of St. George, Utah

Spanish Fork City, Utah

City of Longmont, Colorado

City of Corona, California

Fairhope, Alabama

Riviera Utilities, Alabama

Westfield Gas & Electric Light Department,

Massachusetts

City of Franklin, Virginia

Milton-Freewater, Oregon

City of Sallisaw, Oklahoma

Alameda Power & Telecom, California

City of Hamilton and Butler County, Ohio

Los Alamos County, New Mexico

City of Valdosta, Georgia

City of Oconomowoc, Wisconsin

Benton PUD, Washington

City of Dover, Ohio

City of Holland, Michigan

Lenoir City, Tennessee

City of Cuyahoga Falls, Ohio

Bristol Tennessee Essential Services,

Tennessee

Morristown Utility Systems, Tennessee Morrisville Water and Light Department,

Vermont

City of Chanute, Kansas

City of Salisbury, North Carolina

City of Wilson, North Carolina

Pulaski Electric Services, Tennessee

City of Poteau, Oklahoma

Tullahoma Utilities Board, Tennessee

Russellville Electric Plant Board, Kentucky

Cleveland Utilities, Tennessee

Trinity Public Utilities District, California

Paducah Power Systems, Kentucky

The City of Portland, Oregon

Electric Power Board of Chattanooga,

Tennessee

Tennessee Valley Authority

Nash County, North Carolina

Cedar Falls Utilities, Iowa

Fayetteville Public Utilities, Tennessee

Jackson Energy Authority, Tennessee

Kansas City Board of Public Utilities, Kansas

Town of Ludlow, Vermont

North Kansas City, Kansas

Omaha Public Power District, Nebraska

City of Opelika, Alabama

Princeton Electric Plant Board, Kentucky

City of Provo, Utah

City of Tipp City, Ohio

Truckee Donner Public Utility District,

California

Murray Electric System, Kentucky
Mayfield Electric & Water Systems, Kentucky

Bowling Green Municipal Utilities, Kentucky

Lincoln Electric System, Nebraska

Hopkinsville Electric System, Kentucky

Village of Freeport, New York

City of Laurinburg, North Carolina

Chicopee Electric Light Department,

Massachusetts

Glasgow Electric Plant Board, Kentucky

Kentucky Municipal Power Agency

Farmington Electric Utility System, New

Mexico

Chelan County Public Utility District,

Washington

City of Hartsville, South Carolina

Iowa Health Systems, Iowa

Marblehead Municipal Light District,

Massachusetts

Shrewsbury Electric and Cable operations,

Massachusetts

Bristol Virginia Utilities, Virginia

Columbia Power & Water System, Tennessee

Northeast Oklahoma Rural Electric Coop

Siloam Springs, Arkansas

MI Connect, North Carolina

**Delta Montrose Electric Association** 

San Luis Valley Rural Electric Cooperative

Longmont Power & Communications

City of Fort Collins, Colorado

City of Beverly Hills, California U.S. Department of Justice

City of Morganton, North Carolina

Mountain Parks Electric, Colorado

Estes Park, Colorado