



PROCLAMATION

Special Recognition of Customer Service Week

WHEREAS, the City of Hudson recognizes the importance of providing excellent customer service to our citizens; and

WHEREAS, the City believes that customer service is an attitude, not a department; and

WHEREAS, creating a culture of empowering employees with opportunities to make a difference will help create positive customer experiences; and

WHEREAS, the City is launching an internal customer service initiative to remind staff and citizens of our ongoing commitment to customer satisfaction.

NOW, THEREFORE, I, David A. Basil, Mayor of the City of Hudson, Ohio, do hereby proclaim the week of November 14 to November 18, 2016, as

“CUSTOMER SERVICE WEEK”

in Hudson.

IN WITNESS WHEREOF:

I have hereunto set my hand and caused
the Seal of the City of Hudson to be
affixed on this 15th day of November, 2016.

David A. Basil, Mayor
City of Hudson, Ohio